



NAGPUR SHIKSHAN MANDAL'S

# SHRI BINZANI CITY COLLEGE

(S. B. CITY COLLEGE)

RE-ACCREDITED BY NAAC 'B++' (CGPA 2.87)

Near Sakkardara, Umrer Road, Nagpur - 440 024

Tel. : (O) 0712-2745099

• E-mail ID : sbct\_1@yahoo.co.in • Website : www.binzanicitycollege.in

- President  
A. K. GANDHI | 2426883, 6619800
- Secretary  
DR. HARISH RATHI | 9730037001
- Principal  
DR. SUJIT G. METRE  
9822714241

## Students' Feedback Analysis – Form 'A'

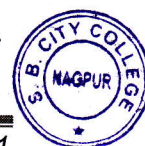
2020 - 21

### Feedback Link :

Students were supposed to give their feedback for individual subject teachers. 815 Responses were received from the following classes:

- BA I – 23
- BA II – 83
- BA III – 77
- B. Com I (Mar) – 42
- B. Com II (Mar) – 15
- B. Com III (Mar) – 11
- B. Com I (Eng) – 56
- B. Com II (Eng) – 30
- B. Com III (Eng) – 26
- B. Com (CA) I – 30
- B. Com (CA) II - 102
- B. Com (CA) III – 43
- MA I Pol Sc – 36
- MA II Pol Sc – 85
- MA I (Mar) – 15
- MA II (Mar) – 74
- MA II (Eng) – 7
- M.Com I (Mar) – 9
- M.Com II (Mar) – 11
- M.Com I (Eng) – 33

- 88% of the students gave the feedback that the Teachers command on language, class control and general knowledge was very good.
- 89% students opined that the teachers were regular in their teaching and in conducting practicals.
- 84% said that the teachers possess the skill of explaining difficult topics in easy way.
- 85% students said that the teachers are good mentors, and are accessible in case the students want their guidance.
- 82% said that the teachers conducted remedial classes for the slow learners and also for the students who had trouble with internet data or mobile handsets.
- 85% gave the feedback that the teacher's attitude towards teaching is very good and 83% said teachers motivate the students in reading books apart from their syllabus topics.
- 81.5% said, teachers motivate students in participate in extra-curricular activities.
- 83% said that the teachers also counsel the students in matters other than academics too.





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- 85.2% said that the teachers make use of current events, examples and stories while teaching.
- 82.2% felt encouraged to pursue higher education because of the inputs from the teachers.
- 80% students said that teachers include discussions, questionnaires and tutorials in the teaching process.
- 86% said that the teachers conduct class tests and evaluations according to the COs at the end of the semesters, and, 83% said that the teachers discuss the answer sheets and the areas of improvement.
- 85% students said that the teachers prepare them well for the University exams by conducting practice sessions.
- 94.5% students said that they were told about the POs and COs during the induction and the initial classes so that they could know what to expect from the Course they are studying.
- 95.6% said that the online classes were conducted by the teachers regularly, and for asynchronous learning, 97.7% said that the teachers created google classroom for each Course, in which 97.2% students joined and got benefited.
- 91.4% said that continuous internal evaluation was done by the teachers through the Google classroom.
- 73.3% students acknowledged the presence of a formalized system of mentoring 'SRUJAN' in the College

The above data shows that on an average 84% student were satisfied with the teachers, the teaching-learning process, and 93% could continue with their learning smoothly during the pandemic due to the recording and notes uploaded on the Google Classrooms.

*Dr. N.V. Kumbhakar*  
*Dr. Sandeep Tundurwar*  
Dr Sandeep Tundurwar  
Criterion I – Head

*Dr. Sujit G. Metre*  
Dr Sujit Metre  
Principal





## STUDENTS' FEEDBACK FORM 'B' ANALYSIS REPORT 2020 – 2021

173 responses from the students were received in FORM 'B'. The questionnaire was based on the teaching-learning process and infrastructure. The following feedback was received:

- 90% of students stated that they received information about the college in the beginning of the session through the Student induction program.
- 96.5% students stated that new certificate courses should be introduced in the college every year.
- 52% students want changes in the present syllabus.
- 89% students stated that they have read the College prospectus available on the College Website.
- 90.8% students get information of the various extension activities conducted in the College.
- 77.5% students stated that the College is plastic free.
- 81.9% students stated that the College conducts eco-friendly activities like Tree plantation and rain water harvesting.
- 89.6% students stated that the College organizes programs on gender sensitization, human rights, AIDS awareness and Cleanliness drive.
- 83.2% students feel safe and secure in the College premises.
- 87.9% students stated that the College encourages students to participate in blood donation camps and medical camps.
- 73.3% students stated that programs on traffic rules, drug addiction, self defense were conducted in the College.
- 65% students state that the Student Exchange and Teacher Exchange programs are conducted in the College on regular basis.
- 92.5% students stated that the Principal is present in the College and 87.9% stated that he is accessible to the students. 91.9% are of the opinion that the Principal solves their problems in a time-bound manner.
- 87.3% students say that the employees of the College behave properly with them and 73.3% say that their work related to office is completed in time.
- 83.2% students say that they get text books and reference books easily from the library, 86.5% get catalogue in the library and 84.3% say that they are satisfied with the reading room facilities. 90.8% say that the employees of the library behave properly with them.
- 78.7% students know that the First Aid facility is available in the College.
- 94.8% students say that the play ground is available to them in the College premises to practice. 88.4% say that the Sports teacher is available in the College for coaching.
- 87.9% are satisfied with the toilets of the College as they are cleaned properly.
- 83.8% students say that there is clean drinking water available in the College





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- 78.6% students are satisfied with the Canteen facility available in the College with water and good food to eat. 47 % students say that the Canteen does provide junk food sometimes.
- 93.6% students stated that there is sufficient furniture available in the classrooms, 92.4% say that there are sufficient fans in the classrooms and 88.4 % say that the classrooms are cleaned regularly.
- **The students gave the following suggestions:**
  1. Pathway should be properly made
  2. Presence of outside students hinders the practice sessions of the Students.
  3. Change in the time of the PG classes
  4. Education like Foreign Universities
  5. Organization of Annual Function
  6. Change in library rules and regulations, and, inclusion of books on current topics in the Library.
  7. Stop the use of cigarettes, tobacco and other drugs in the College premises
  8. Cleanliness of the Classrooms and Toilets. Specific time to be allotted for the cleaning of the toilets. The janitor needs to knock before entering the girls' washroom.
  9. Complaint against some teachers' behaviour.
  10. College ID proof should be checked at the time of entry.
  11. Celebration of traditional and western days
  12. Long Jump track

### Action Taken Report:

- The syllabus needs a revamping to include current topics. This was informed to the concerned teachers who are the members of Board of Studies.
- More number of Student Exchange and Teacher Exchange Programs will be conducted by the College
- It was decided that strict action will be taken against the Canteen in case it is found that junk food is provided there.
- Proposal for a better pathway leading to College will be sent to the Management
- Instructions will be given to guard to check the College ID Card of the Students before letting them inside to avoid the problem of other college students entering the premises.
- The issue of change in timing of PG classes is under consideration.
- Instructions will be given to the janitor to clean the washrooms at the allotted time.

*Handwritten signature*  
Dr Sandeep Tundurwar  
Criterion I – Head  
*Dr. N. V. Raghavath*  
*J. S. A. C. (Coord) 4/1/20*



*Handwritten signature*  
Dr Sujit Metre  
Principal



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**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

## ANALYSIS of TEACHER'S FEEDBACK & ATR 2020 – 2021

The Teachers' Feedback was collected from 31 Permanent, Adhoc, Contributory and CHBs approved by the University in 2020-21:

Permanent:	08
Adhoc:	09
Contributory:	04
CHB approved:	12

- 74.2% Teachers experienced job satisfaction while 19.4% teachers had mixed experience.
- 67% teachers acknowledged that they receive recognition for their achievements in College while 16.1% experienced a mixed response.
- 96.8% Teachers feel secure in and around the College Campus.
- 96.8% Teachers did not register any formal complaint with the authorities in the academic session 2020-21. One person registered a complaint and the same was resolved partially.
- 77.4% Teachers are of the opinion that they get enough opportunities to express themselves regarding College activities, while 19.4% Teachers partially agreed to it.
- The following percentage of Teachers said that financial assistance was received from the College:
  - 83.87% for conducting program
  - 48.38% for attending seminar / conference
  - 45.16% for departmental development
  - 51.6% for industrial visits
  - 45.16% for Study Tours
- 41.9% Teachers said that the College has Welfare schemes for the staff, while 35.5% teachers are not aware of the Welfare schemes available for the Staff in the College.
- 83.9% did not experience trouble in getting sanction for Duty Leave to attend FDP, Refresher and Orientation Program.
- All the teachers have easy access to the Service Book, Salary Register, DCPS details
- 77.41% Teachers said that there is coordination and transparency in the working of the CDC, 80.64% in the working of IQAC and College Council.
- **Teachers receive cooperation from the following:**
  - Management – 80.64%
  - Principal – 90.32%
  - HoDs – 90.32%
  - Co-Teachers – 83.87%
  - Administrative Staff – 87%
  - Support Staff – 83.87%
  - Parents – 70.96%
  - Alumni – 61.29%



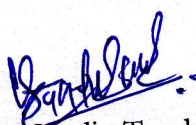
• **Suggestions for classroom infrastructure given by Teachers:**

- A. New Furniture
- B. LCD Projector
- C. Cubicles for all the departments
- D. Personal Computers for teachers
- E. More number of washroom, separate entrance for washroom of girls and lady teachers
- F. Washroom for Divyangjan
- G. Maintenance of hygiene in canteen
- H. Regular cleaning of water coolers
- I. Enclosed parking
- J. Health Centre
- K. Yoga meditation hall
- L. Reconstruction of Sports building
- M. Online system for issuing books, proper maintenance of books, books of NET/SET and Income Tax should be made available.


- Financial Assistance for attending Conferences, Seminars, Workshops and Departmental Development
- All the teachers created Google classrooms for their respective subjects and have uploaded their recorded lectures and notes on them.
- Problems with Online Education:
  1. Net connectivity
  2. Many Students cannot afford android phones
  3. Lack of students' response

**Action Taken Report:**

1. Rephrasing of Ques 4: It was felt that the question regarding the registration of complaint was not phrased properly. It did not include the nature of complaint. The question will be rephrased
2. There were variations in the answers received from some teachers. It was decided that the form should also contain questions in regional language for better understanding and response.
3. 35.5% staff do not know about the welfare schemes. It was decided that the new teachers would be informed about the welfare schemes available in the College.
4. The suggestions of the teaching staff were placed before the Management and they are under consideration.

  
Dr Sandip Tundurwar  
Criterion I – Incharge



  
Dr Sujit Metre  
Principal



## ALUMNI FEEDBACK ANALYSIS REPORT 2020 – 2021

The Alumni Feedback Report in 2020-2021 was received from 13 ex-students, out of which 7 students belonged to the UG level while 6 were PG students. They are working as a lecturer, Store Manager, Asst manager, Social Worker, Counsellor and as a Sports Teacher.

- 61.5 % Alumni have registered in the Alumni Association of the College.
- 61.5% Alumni stated that they got a chance to participate in extension, extra-curricular and co-curricular activities organized in the college during their tenure, while 15.4% got a chance sometimes.
- 92.3% Alumni stated that they received cooperation from the teaching and the administrative staff of the College
- The following percentage of alumni stated that they were provided with the below mentioned facilities during their tenure:
  1. Potable Drinking Water: 68.75%
  2. Washrooms: 68.75%
  3. Common Rooms: 56.25%
  4. Canteen: 43.75%
  5. Library: 50%
  6. Play Ground: 50%
  7. Parking: 50%
  8. Classrooms: 50%
- 61.5% Alumni stated that they received guidance from Career Counselling and Placement Cell of the College for advancement in their career.
- 46% of the Alumni stated that they received enough opportunities for placement while they were in college.
- 53.8% Alumni are of the opinion that the education and training they received from the College was adequate for their present job / business, while 15.4% partly agree to it.
- The Alumni shared their most memorable moment of college life. It included blood donation camp, Receiving Gold Medal for standing in merit of RTMNU exam, receiving prize during Rangoli Competition, receiving Best Student Award in the NSS Residential Camp and receiving International Championship.
- 76.9% Alumni want to contribute to the College by delivering lecture, conducting motivational session and placement related activities for the present students.
- The Alumni gave the following suggestions:
  1. Organization of extra-curricular activities
  2. Focus on Soft Skills and Certificate Courses
  3. Digital Literacy
  4. More placement activities
  5. More number of Parents – Teachers' interaction
  6. Personality Development Classes





### Action Taken Report:

The above feedback was analyzed and forwarded for necessary action.

- The Alumni Association needs to reach out to more ex-students and urge them to register in the Alumni Association for better presence and work.
- The teachers need to reach to maximum students for participation in the extra-curricular activities through whats' app groups.
- The canteen was not in a formal setting while the alumni were in the College. Now the College has a well- maintained Canteen with potable drinking facility. The College also has a well-structured library. Library orientation programs will be conducted for the FY students to acquaint them with the books and the working of the library.
- From the above data, the Training and Placement Cell was informed about the lack of Placement opportunities given to the students. A report of the same is also sought from them.
- It was decided that the Alumni should be involved more in the College for imparting knowledge and for experience sharing with the present students. They can also act as External Mentors for the students.
- The Parents Teachers Association has been informed about the Feedback. They will organize more interactions of the Parents and the teachers to facilitate the learning process.
- The College has two UGC approved Career Oriented Courses of Communication Skills and Personality Development, and, E-Commerce and Web designing. Apart from that the Higher Learning Education Program, Add On Course and Certificate Courses are also conducted. More Personality Development Classes, Soft Skills Sessions and Certificate Courses are also in the pipeline.

*Dr. N.V. Raghavate*  
*ISAAC CO-Coordinator*  
Dr Sandeep Tundurwar  
Criterion I – Head



*Dr. Sujit G. Metre*  
Dr Sujit Metre  
Principal





### Action taken report on Feedback from Stake holders (2020-21)

Suggestions	ATR
<b>Students Suggestions</b>	
Certificate Courses	Add-on Courses, Bridge Courses, Grammar Enhancement Courses <i>to be started/continued in 2021-22</i>
Plastic Free Campus	Efforts for Plastic Free Campus going on
Students and Faculty exchange programs	1 program organized
Facility of clean drinking water	1 water cooler installed
Interactions between teachers and students	Mentoring Cell SRUJAN started, UMBARTHA, Aidanji Binzani Centre for Development of Entrepreneurship, Late Shri P. V. Narasimharao Competitive Guidance Centre
<b>Alumni Suggestion</b>	
More number of extra-curricular activities and soft skill courses	Language skills, Add-on courses, Exhibition by ED Cell, Grooming skills alongwith communication skills by Training and Placement Cell in collaboration with organizations like Bajaj Finserv, America-India Foundation, ICICI Foundation
<b>Teachers' suggestion</b>	
1. Suggestion for classroom infrastructure: A. New Furniture B. LCD Projector C. Cubicles for all the departments D. Personal Computers for every faculty E. More number of washrooms and separate entrance for girls and lady teacher's washrooms F. Divyangjan for washroom G. Maintenance of hygiene in canteen H. Regular cleaning of water cooler I. Enclosed parking J. Health Department K. Yoga meditation hall L. Reconstruction of Sports building 2. Financial Assistance for attending Conferences, Seminar, Workshop and Departmental Development	1. 62 new desks and benches were bought recently 2. Requirement is forwarded for more no. of LCD projectors. 3. Cubicles for departments and personal computers for teachers is under consideration. 4. Proposal for more number of washrooms with separate entrances for girls and lady teachers is sent to the Management. 5. Washroom for Divyangjan is also under consideration 6. It has been made mandatory for the canteen incharge to maintain hygiene in the canteen. 7. The water coolers are cleaned regularly by the College. 8. The demand for a separate and enclosed parking space has been put in front of the Principal. 9. Health Centre will also be thought of in near future. 10. The requirement of a Yoga meditation hall is also under consideration. 11. Sports building reconstruction also under consideration. 12. Financial Assistance for attending Workshops, Conferences was given in this session to permanent



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**Principal**  
**S. B. City College**

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 DR. N.V. KAGHATE  
 IQAC co-ordinator.